

COVID-19 Coronavirus Notice

To ensure the health of our community, employees, and animals - and upon the recommendation of health officials – We will be activating a Partial Shut down on our Hospital Facility.

Our dedicated staff will be on site to provide essential services and veterinary care for sick patients.

NEW HOURS EFFECTIVE AS OF 4/20/20:

- *Humane Veterinary Hospital of Reading will be open 9:00 AM to 7:00 PM Monday through Saturday.*
- *Humane Veterinary Hospital of Lancaster will be open on Tuesday's from 8:00 AM to 6:00 PM and Friday's from 9:00 AM to 7:00 PM.*

1. The Veterinary Hospital will see **sick patients only** on a case by case basis. Clients must call ahead to speak to a receptionist who will conduct a preliminary screening on the phone.

Patients we are able to see include the following:

- Unvaccinated puppies or kittens
- Puppies or kittens experiencing diarrhea
- Wellness visits for pets that may be exposed to wildlife and are not current on vaccinations (vaccines 2+ months overdue)
- Sick visits

Essential Surgeries only including:

- Dental procedures where extractions of teeth or oral surgery is indicated
- Life saving or pain relieving surgery and procedures

2. All Well visits, Annual Exams and Vaccine appointments will be rescheduled.
3. All elective hospital surgeries will be rescheduled.
4. Prescription refills will be available on a call-ahead approval basis.

When you arrive at the hospital:

- Clients are to call the hospital number when they arrive in our parking lot. A technician will be out to get your pet.
- The vet will call you to discuss the findings of your pet's exam and to explain the treatment plan.
- The technician or receptionist will take payment over the phone and bring your pet, any take home medications and your receipt back out to you.

Humane Pennsylvania is focused on the health of animals and the people of our community. And now, during this important and uncertain time, we are implementing these measures to safeguard the health and safety of our community and ensure we are here for the animals in the months ahead.

Thank you for your understanding and support for these changes.

FACILITY CLOSING - IMPORTANT PHONE NUMBERS

Humane Veterinary Hospital- Reading 610-921-8387

Humane Veterinary Hospital- Lancaster 717-826-9762

Between the hours of 9:00 a.m. and 5:00 p.m. Monday through Friday.

Hours are subject to change. Please check our Facebook page for the latest updates.